

## PERSONAL INFORMATION

**AYDIN FERHAN ATABAS**

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Sex Male | Date of birth 12/07/1984 | Nationality Italian

## WORK EXPERIENCE

*Present* **Datacenter Technician - Technical Team Lead**  
*July 2015* IBM Cloud (formerly Softlayer)

*Via Monzoro 101-105 20010 Cornaredo Milano*

*Datacenter*

I am currently working as a Shift Lead (also as Deputy manager) managing a team of Server Build Technicians in SoftLayer Milan datacenter, some of my duties are;

- Observing employee performances, serving as an escalation point for issues requiring escalations
- Managing multiple projects relating to datacenter operations from planning to execution
- Technical interviews and training of new employees
- Support of Operations in hardware-software and customer level, including failure mode and root cause analysis
- Maintenance and troubleshooting support, internal and customer ticketing system
- Racking, building, cabling, configuring, and provisioning Intel and AMD servers and deploy Cisco Layer 2 networking equipment
- Troubleshooting, testing, being sure about quality assurance of server hardware and professionally resolve hardware issues via trouble ticket

*October 2016* **Datacenter Technician - Go Live Team, Technical Team Lead**  
*May 2016* IBM Cloud (formerly Softlayer)

*Oslo Norway*

*Datacenter*

As Go Live team, we transformed an empty room into a fully operational data center in 2 months and in same time train the new local team of 22 person..

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*June 2015* *Web Content Manager*  
*March 2014* **Real Life Tv / United Color of Benetton**

*Via Lomazzo 19 20154 Milano*

*IT e telecommunication*

This project started as translation of texts from Italian-English to Turkish for Benetton group websites,

In a short time I became responsible for planning, editing and publishing the content and images used on Benetton group websites (benetton.com & sisley.com, etc.) in 7 languages,

Meanwhile I participated to several newsletter projects as a graphic designer and I prepared over 100 responsive newsletters.

*March 2014* *Technical Lead*  
*October 2012* **Ottoman Jewellery**

*Via Luitprando 6 Milano*

*Jewellery (Wholesaler)*

I lead two different companies to create a new online sales and inventory management system. We merged online and offline sales systems into a new system which used to store the details of the inventory, update the inventory based on the sale details, generate sales and inventory reports periodically etc. This is one integrated system that contains both the user component (used by salespersons, sales managers inventory managers etc) and the admin component (used by the administrators for performing admin level functions such as adding new items to the inventory, changing the price of an item etc).

*March 2010* *Co-Founder*  
*February 2009* **AS IT Management**

*Sehit Adem Yavuz, 2 , Ankara*

*IT management*

When I started with my own business I aimed to help small and medium sized enterprises to find the best subject (such as budgeting, staffing, software design, network planning), that best fits their unique identity. My team of 4 and myself produced high-quality IT service which met with clients objectives.

*Februaru 2009* *Merchandising Manager (1 Year Asistant)*  
*October 2006* **Hewlett Packard**

*Ankara*

*Computer Technologies*

My main job duty was creating merchandise displays that inspire customer interest and increase sales. I was working with various vendors and suppliers to negotiate the best pricing and availability of the desired products. Predicting market trends and customer buying habits was also an important part of my job.

*February 2004* *Waiter*  
*October 2003* **Bamco Ltd Co.**

*Bethlehem, USA*

*Waiter*

*Wendy's Fast Food*

EDUCATION

*Laurea quadriennale (Ongoing)*

July 2008 Gazi University - Turkey  
 September 2002 • Finance

PERSONAL SKILLS

Adobe Photoshop	Web Editor	MS Word
Adobe After Effects	HTML	MS Excel
Adobe Illustrator	PHP (Basics)	MS Powerpoint
Adobe Flash	SQL (Basics)	
Fireworks	V Bulletin Forums	
Corel Draw	Networking	
Dreamweaver	NAS Solutions	
Final Cut Pro	Hardware Specialist	
Sony Vegas Pro	Software Specialist	
Virtual Dub	Linux	
CRM	Windows OS	
Prestashop	Windows Server	
Search Engine Marketing	Mac Os X	

Native Language Turkish

Other Languages

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Italian	C1	C1	C1	C1	B2

**Other Skills**

I am an IT specialist with an interest in building the most effective workforces possible. I bring together Information Technology with business requirements and demands by creating solutions through the establishment of full I.T. projects and network infrastructures, including customer liaison, design, testing and successful implementation within budget, scope and strict timescales. I keep myself up-to-date on I.T. developments.

Specialties:

- Data center Technical Support and Operations
- Team Leading
- Team building - leadership
- Problem solving
- Technical Support
- Troubleshooting
- Data Recovery
- Network Administrator
- Web administrator
- Technology Support analyst
- Systems Analyst
- Systems Administrator
- Consultant
- Web Developer

When I'm not on the job, I love hiking with my dog, making custom modifications on motorcycles, and indulging my interest for seeing new places.

If you would like to learn more about how my services can help your company, please reach out via email [atabas@gmail.com](mailto:atabas@gmail.com)

**Driving Licence**

- A2 - B

**OTHER INFORMATIONS**

- Publications
- Presentations
- Projects
- Conferences
- Seminars
- Belonging to groups / associations

Seminars

- Academic Computing Conferences – 2005  
Speaker – Web Management

Membership

- IFPO (International Freelance Photographers Organization)

Projects

- Gazi University Students Affairs Information System
- LiveWW – IOS 4 Watch online mms free worldwide televisions